



**Poynter Hargraves**  
Personalised Wealth

Poynter Hargraves Financial Consultants Pty Ltd First Floor, 215 Greenhill Road, Eastwood, SA 5063  
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25 October 2018

It is with great excitement that we welcome you to Poynter Hargraves. We are looking forward to getting to know you and working with you to achieve your personal goals and objectives.

We take our client relationships seriously and have been in business for over 30 years, working with everyday Australians to achieve their financial goals. We have invested in an experienced team who are available to support you and your Financial Adviser in protecting what is important to you. If you would like to learn more about our dedicated team, please visit [poynterhargraves.com.au](http://poynterhargraves.com.au).

#### What will stay the same?

- Jason Fagg will continue to be your Personal Financial Advisor
- Office location will remain the same at 226 Quay Street, Rockhampton

#### Some of the benefits you will receive

- A dedicated claims team
- Progress update meetings – offered face-to-face, Skype or over the phone
- Quarterly Newsletter offering industry and business updates
- Extensive administrative support team
- With access to increased level of support Jason will be able to see you more regularly improving the service provided to you

#### What happens next?

We will be in contact with you in the near future to arrange a convenient time to discuss your current financial situation. In the meantime, if you have any questions, you can contact us directly on 1300 797 710. Our dedicated Client Service team members will be able to attend to your query.

Once again, welcome to Poynter Hargraves, we look forward to the opportunity of providing you with sound financial advice.

Yours sincerely

**Stephen Small**

Chief Executive Officer

Poynter Hargraves Financial Consultants Pty Ltd